



Instruction to your Bank or Building Society to pay by Standing Order

Please fill in the whole form and send it to your bank.

1. To the Manager

Bank / Building Society *

Address

Postcode

2. Branch Sort Code

3. Bank Account Number

4. Name of Customer Account

5. Signature

Date

Please pay NatWest, Newton Abbot Branch, Sort Code 54-10-39 for the credit of Katzecure Services Ltd. Account. Account Number 15947718 (Please contact Katzecure Services Ltd. for your reference number to be inserted here) _____ the sum of £15.00 or £10.00 commencing the / / and thereafter every month until further notice in writing and debit my / our account [delete as appropriate] accordingly.

Address for correspondence:

Katzecure Services Ltd. Unit 11, Lapthorne Industrial Estate Totnes Road, Ipplepen, Newton Abbot, Devon TQ12 5TN

Annual Maintenance Programme

The arrangement allows a trained Katzecure Installation specialist to perform annual tune-up maintenance and inspection on your Katzecure system.

You will be entitled to one free inspection visit per year or one free repair call out visit, whichever is required the sooner.

- Annual call out pre-arranged to a mutually suitable time
- Repair-call out will be arranged as soon as reasonably possible following the request.

During the annual visit the Katzecure professional will:

- Check that all poles are spinning freely, lubricate axles as necessary;
- Replace any poles that are deemed impaired and no longer functioning properly;
- Make any system adjustments as deemed necessary;
- Provide advice and guidance on any structural issues as necessary;
- Ensure tree and plant growth are not impairing rotation of poles.

It means that if you have a concern regarding your existing system or the increasing agility level of your cat – then you can rely on a trained Katzecure professional to help sort it.

★ **10% DISCOUNT** on additional work including fencing.



Katzecure Services Limited
Unit 11, Lapthorne Industrial Estate, Totnes Road
Ipplepen, Newton Abbot, Devon TQ12 5TN

Phone: 0800 345 7003 or 01403 891 828

E-mail: information@katzecure.com

For more information visit:

www.katzecure.com



Maintenance Programme



Katsecure maintenance programme

Expert on call

We aim to build and maintain long-term relationships with our customers and to do this we offer quality post-installation support. We wish to be able to continue to support all our existing customers and to do this effectively we are now offering an annual maintenance programme, once a system has been installed for 18 months.

When you invest in your Katsecure solution, you are investing in a robust system designed for a long life span. Our components are made of quality materials, and our wood is tannelised or micronised for optimum seasoning for outdoor use in our well-known English weather.

Although requiring little regular maintenance, your Katsecure system would benefit from an annual service check to make sure that it is functioning optimally. Over time you may experience that:

- Poles warp and need replacing
- Axles become 'sticky' and need some lubrication,
- Brackets benefit from minor adjustments to compensate for movement in ground levels or your fence structure
- Plants need trimming back to permit rotation.



How long is the Katsecure System Warranty?

The Katsecure system, installed by our professional installation team, is offered under warranty for 18 months after initial installation. During this period, any issues that arise from either the installation itself or your cat's demonstration of hitherto undiscovered prowess and agility, will quickly be resolved by the Katsecure installation team. Any repeat visits, or replacement components required, are borne by Katsecure. In the event of system modifications to the original quotation being required, any additional component and labour costs are chargeable at a reduced rate.

Benefits of an Annual Maintenance Programme

First and foremost you will benefit from '*Peace of Mind*' that:

- A Katsecure professional will be made available to effect any necessary repair or adjustments
- Any components that may have become faulty and impair system performance will be replaced
- Expertise and advice is readily available regarding any new developments within your garden (e.g. future impact of tree/shrub growth or new garden features).

These steps will help to protect your investment in your Katsecure system and ensure the system performs optimally in keeping your cats secure, while ensuring the longevity of the system as the years go by.

Katsecure

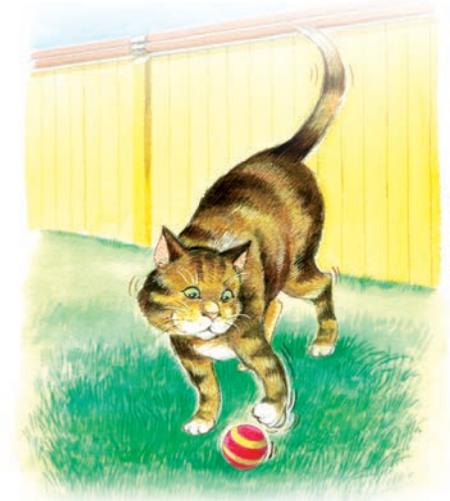
Keeps them secure from invading and straying

What does Peace of Mind cost?

The price of our maintenance programme is based on the costs associated of getting a Katsecure fitter to your home.

- £15.00 per month (wooden poles).
- £10.00 per month (plastic poles).

This price includes VAT at the prevailing rate.



How I can I join?

To register your system for our Maintenance Programme, simply fill in the Standing Order Form provided and send to your bank. We will write to you once the standing order is in place to confirm your membership of our Maintenance Programme, with details of what to do if you need to contact us under the maintenance arrangement.